



Medford City Council
Medford, Massachusetts

MEETING DATE

February 3, 2026

SPONSORED BY

George Scarpelli, City Councilor

AGENDA ITEM

26-027 - Resolution Regarding Ambulance Service Transition, Contract Transparency, and Oversight

FULL TEXT AND DESCRIPTION

WHEREAS, the City of Medford recently transitioned emergency ambulance services to Cataldo Ambulance Service, Inc.; and

WHEREAS, emergency medical services are a core public safety function directly impacting resident health, safety, and response times; and

WHEREAS, prior proposals for ambulance services included differing levels of transporting resources, supervisory capabilities, and staffing models; and WHEREAS, questions have arisen regarding:

The reduction or modification of transporting supervisory resources,
The use of Medford ambulances for mutual aid outside the City,
The location and staffing of the Behavioral Health ambulance,
Training requirements for personnel assigned to Medford,
The frequency of CORI background checks, and
The availability and review of the full executed ambulance contract; and

WHEREAS, the City Council has a duty to ensure transparency, accountability, and consistent standards in public safety contracting;

NOW, THEREFORE, BE IT RESOLVED that the Medford City Council formally requests the Administration to provide written clarification and documentation regarding:

1. Whether and under what circumstances Medford ambulances may be deployed for mutual aid outside the City under the Cataldo contract;
2. The operational differences between previously proposed transporting supervisor ambulances and the current non-transporting supervisory model, including the impact on transport capacity;

3. The physical stationing location of the Behavioral Health ambulance and the mandatory training requirements (including PAL or equivalent) for personnel assigned to Medford
4. The frequency and contractual requirements for CORI background checks for Cataldo employees assigned to Medford; and
5. A copy of the full executed ambulance services contract with Cataldo Ambulance Service, Inc.

BE IT FURTHER RESOLVED that this information be provided to the City Council in advance of any further deliberations regarding ambulance operations, performance metrics, or contract amendments.

BE IT FURTHER RESOLVED that the City Council call for a Committee of the Whole meeting with City public safety leadership team to review information requested

RECOMMENDATION

FISCAL IMPACT

ATTACHMENTS

None